

The Specialist Domestic Violence Court at West London Magistrates Court started in October 2002. Standing Together Against Domestic Violence coordinates this specialist court. The workers involved with the court would like to hear your views - both positive and negative - about your experience of coming to court. Your views will be treated with strict confidence by the Specialist Domestic Violence Court.

If you would like help with completing this form, the person who supported you at court today can help you. If you would prefer to complete it at another time, please return it in the stamped, addressed envelope provided.

Your views and comments are important and will help us to improve the court to meet the needs of survivors of domestic violence.

**Thank you for taking the time to give us your views.**

Community  
Legal Service



**Optional details for future contact**

Your feedback can help us improve our service further. If you would be happy to be contacted in the future by a domestic violence support worker to discuss your experience of court, please complete your details below. We will keep your details completely safe and confidential.

**If you do not wish to be contacted, please just leave this section blank.**

Your name: .....  
Your address: .....  
.....  
.....  
Tel: .....  
Home: .....  
Work: .....  
Mobile: .....  
Email: .....

It is important to tell us whether it is safe for us to identify ourselves if we try to contact you, especially if someone else answers the phone, or if we can leave a message on an answerphone for you. Is it safe for us to send post or to email you?

- Yes, you can leave a message
- No, please do not identify yourselves
- Yes, post is safe for me to receive
- Yes, email is safe for me to receive

**Thank you taking the time to contribute your valuable comments.**



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# What do you think?

The Specialist Domestic Violence Court at West London Magistrates Court

## Witness comments and suggestions



**Please tick the boxes that apply and add any comments you may have**

**Date of court appearance:** .....

**Please indicate your borough:**

- Hammersmith and Fulham
- Kensington and Chelsea

**Court appearance type:**

- Trial
- Sentencing
- Bail application
- Other (please specify if you can).....

**Did you have a domestic violence support worker in the courtroom?**

- Yes  No

**If yes, what agency were they from ?**

- ADVANCE
- Eaves
- Victim Support
- Witness Service
- Other (please specify).....
- Don't know

**Before coming to court**

**Before coming to court did you receive enough information about what would happen at the court (e.g. what you would need to do, who would be in the courtroom)?**

- Yes  No

**Who gave you the information?**

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**Is there anything in particular you would have liked to have known?**

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**Did the Witness Service show you around court before you gave evidence?**

- Yes  No

**If yes, was this helpful and if so, how? If not, do you think this would have been helpful?**

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**At court**

**Did you feel safe at court?**

- Yes  No

**If yes, what was it that made you feel safe? If not, where didn't you feel safe and why didn't you feel safe (e.g. in the waiting area)?**

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**After court**

**Did you receive enough information about what happens next (e.g. what happens if the defendant has been sentenced to a community programme)?**

- Yes  No

**If not, what would you have liked to have known?**

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**General comments**

**Do you have any suggestions or comments about what might have improved your experience of coming to court?**

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**Please feel free to write any other comments, good or bad:**

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